## **Komatsu Forklift**

Komatsu Forklift Training Cambridge - Komatsu Forklift U.S.A. Inc., an associate of the Komatsu Ltd. family, has an affirmative reputation for building durable and reliable forklifts. They are recognized globally as a business who has a proud heritage and who maintains a standard of quality in equipment production and intention.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a producer of mining and construction equipment. Very soon the company grew into an industry leader and was accountable for constructing Japan's first modern bull dozer and farm tractor.

Over the previous couple decades, Komatsu has evolved to become a global giant due to their stability and competence within the various fields of logistics, excavating, construction and mining. With progressive designs and technological superiority, they remain at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has grown tremendously. Using modern design methods and superior production capabilities, Komatsu has distinguished themselves through the manufacture of dependable and rugged forklifts that customers from around the world have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the growing demand for its products in the North American marketplace. To improve costs and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to satisfy the requirements and demands of their consumers globally while remaining a principal producer and supplier of modern lift trucks and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied customers along with their North American clients.

After numerous years of establishing and preserving quality customer service bonds with clients, Komatsu Forklift understands that satisfying the requirements of the customer is vital. Komatsu starts all original initiatives and product developments with the customer's input. By welcoming input and feedback, they are able to ascertain client wishes and expectations then develop revolutionary models and then manufacture to exceed Komatsu Engineering Principles. Assuring customers that quality is designed from the start and maintained throughout the production, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, lift trucks and construction equipment. Their design expertise assures that every piece of equipment will endure in even the toughest functions and environments. Adherence to strict engineering principles allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent internal quality standards all factor in to high-class lift truck products. Komatsu Engineering Standards transform the current and innovative technology used in advanced mining and construction equipment into world class equipment.

The modern and efficient factory in Covington, Georgia is a full service plant. This state-of-the-art facility starts the production process with unrefined steel which is then welded, designed and primed. Once assembled and painted the forklifts are ready to leave the facility and enter the market. Maintaining quality control through the length of the production process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as valuable as the individuals who support it and sell it, their sellers make all the difference. Komatsu Forklift features an outstanding network of company dealers and independent sellers who are working hard to surpass expectations. Specialized in all elements from product sales, service or operating education, or aftermarket support, their diverse association of experienced and capable professionals are available. Komatsu Forklift Supplier locations across the nation have a Komatsu OEM parts on-hand to provide the necessary service needed to keep consumers' operations running effortlessly. Computerized, real-time access with next day distribution from their highly automated circulation hub is an alternative option. The online K-Link system assists sellers with online parts management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class businesses rely on Komatsu lift trucks in their daily operations. So Komatsu focuses their attention on their national account clients permitting them to profit from a unique partnership that facilitates them tailor their relationship in order to boost customer productivity and profits. Komatsu countrywide account clients have access to on-line parts and service support system and a wide-ranging fleet management program, offering the ability for Komatsu to be their total solution for any lift truck worries.

The resourceful and reliable team members at Komatsu Forklift U.S.A., are dedicated to offering outstanding customer support even if it arrives in the form of training, product sales, aftermarket support, and longterm maintenance. They want to ensure that the customer support offered will help their clients satisfy or exceed their company goals while establishing strong working partnerships in the process. Komatsu strives to understand each of their consumers' unique means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many community Komatsu lift truck sellers to discover more about the numerous products and services available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of clients world-wide rely on the Komatsu family of products each day.